

2023 IMPACT AND PROGRAM SCOPE



EMERGENCY FAMILY SHELTER

604 PEOPLE HOUSED
35,458 BED NIGHTS PROVIDED
31,617 MEALS SERVED
1,110 CASE MANAGEMENT SESSIONS
636 TIMES TRANSPORTATION ASSISTANCE GIVEN TO CLIENTS

Rooms, beds, food, clothing, case management, vocational services, children's programs, and more are available to up to 24 families at once for 120 days each, helping families of all sizes secure permanent housing and become self-sustaining.

Over 87 percent of residents who entered The Salvation Army Phoenix Emergency Family Shelter Program in 2023 moved into stable housing.

FOOD PANTRY

16,022 WALK-IN CLIENTS
8,452 READY-MADE MEALS PROVIDED
7,030 FOOD BOXES PROVIDED
11,757 WATER BOTTLES PROVIDED

Offers both cookable meals and ready-to-eat food for hungry neighbors, along with referrals to additional community resources and opportunities to meet with a crisis case manager.

PROJECT HOPE

8,903 PEOPLE SERVED
3,228 MEALS PROVIDED
26,447 WATER BOTTLES GIVEN
2,926 NIGHTS OF LODGING PROVIDED
1,169 HYGIENE KITS DISTRIBUTED

Street outreach teams connect with families experiencing homelessness, bringing them vital necessities (and heat relief during the scorching summers) and providing access to transportation and hotel lodging as they await shelter space.



EMERGENCY ASSISTANCE PROGRAM (EAP)

\$408,199 IN UTILITIES ASSISTANCE IN COLLABORATION WITH SRP, APS & SWG, IMPACTING **3,119** PEOPLE
\$81,292 IN RENTAL ASSISTANCE IMPACTING **158** PEOPLE
119 HOUSEHOLDS ASSISTED WITH EVICTION PREVENTION
5,860 REFERRALS GIVEN TO ADDITIONAL COMMUNITY RESOURCES

Provides homeless preventative crisis care management and assistance with rent and utilities, preventing the trauma of eviction or utilities shut-offs to keep families in their homes.

VETERAN SERVICES

CRISIS SUPPORT, CASE MANAGEMENT, VOCATIONAL TRAINING, CLOTHING AND HYGIENE SUPPLIES, AND TRANSPORTATION ASSISTANCE ARE AVAILABLE TO THOSE WHO SERVE OR HAVE SERVED IN THE U.S. MILITARY

533 VETERANS ASSISTED BY PHOENIX FAMILY SERVICES IN 2023

HOLIDAY ASSISTANCE

7,631 CHRISTMAS ANGEL FAMILIES
20,023 CHILDREN RECEIVING OVER **60,000** TOYS
7,078 GIFT CARDS PROVIDED TO FAMILIES IN NEED OF A HAND UP DURING THE HOLIDAYS

Eligible families can request gifts for children 12 and under and a gift card for Christmas dinner, so the joy of Christmas can be fully experienced as a family.